

# Josep Lluís Monte Galiano

IT Project Manager & PMO | Agile  
| IT Service Coordination

📍 08300, Mataró, Barcelona

☎ +34.646.60.12.20

✉ [jlmoga@gmail.com](mailto:jlmoga@gmail.com) • [www.calaixagil.com](http://www.calaixagil.com)

IT Project Manager with over 15 years of experience in PMO environments and IT services, specializing in planning, tracking, and coordinating initiatives across sectors such as banking, insurance, education, and public administration.

Experienced in Agile environments, with strong expertise in risk and incident management, vendor coordination, and operational reporting, ensuring alignment between technical teams and business needs.

Strong focus on decision-making and cross-functional communication, facilitating collaboration across teams and business areas.

I also create and share content on project management and Agile at [calaixagil.com](http://calaixagil.com), simplifying complex management concepts..

## PROFESSIONAL EXPERIENCE

### IT Project Consulting (PMO & IT Project Management)

set. 2022 – actualment

Responsible for tracking and coordinating IT services for clients in banking and insurance sectors within PMO and Agile environments.

- Portfolio management: initiatives, KPIs, risks, and incidents
- Coordination of technical teams and external vendors
- Operational reporting and dashboard creation (Power BI)
- Support in resolving project issues and deviations
- Alignment between technical teams and business needs

Key Achievements:

- Coordinated front-end modernization in an insurance company, ensuring service continuity during transition
- Implemented Power BI dashboards for operational tracking and decision-making
- Designed and deployed a KPI collaboration environment in Confluence, improving transparency and governance
- Delivered training to Scrum Masters, Product Owners, and management on Agile practices and project management
- Led AI (Copilot) adoption in 3 companies, training 150+ professionals (Urban Input, Daba, Cobega)

### Universitat Oberta de Catalunya (IT Project Manager)

jul. 2015 - set. 2022

Managed and coordinated IT projects within the technology department in Agile environments, contributing to the definition, planning, and tracking of development initiatives (Java/Angular), platform implementation, and application portfolio evolution.

- Project planning and tracking; risk, incident, and deviation management
- Coordination of technical teams and stakeholders in multidisciplinary environments
- Definition of governance mechanisms and project standardization
- Operational reporting and monitoring

Key Achievements:

- Coordinated Google Workspace implementation, replacing on-premise tools in an organization with 200,000+ users while ensuring service continuity

- Promoted and supported the development of a DAM platform for managing educational portfolios
- Defined and implemented a risk management model using JIRA, including standardization of project templates and documentation structures

## **SETTING. Consultoría en tecnología de la información (Project Manager i consultoria)**

**mar. 2008 - jun. 2015**

Delivered IT project management and PMO services in consulting environments, working on development and implementation initiatives for public administration, healthcare, pharmaceutical, and logistics sectors.

- Managed multiple projects end-to-end
- Coordinated technical teams and client stakeholders in complex environments
- Project tracking, risk, incident, and quality control
- Supported IT PMO defining processes, standards, and workflows
- Applied Agile methodologies and management standards (Métrica V3)

Key Achievements:

- Supported the implementation and evolution of the IT PMO at Parc Sanitari Sant Joan de Déu
- Designed a team collaboration model for Grifols R&D
- Adapted Scrum framework for consulting environments
- Coordinated a project for the Catalan Government (Ministry of Interior) to modernize emergency document management systems
- Standardized project documentation repositories, improving consistency and quality
- Developed reporting dashboards using SQL Server

## **Fluidra (IT APP Manager)**

**2005 - 2008**

Developed and evolved software solutions in an industrial environment to address business needs not covered by corporate platforms.

- Requirements analysis and application development (desktop and web)
- Data analysis and dashboard creation
- Supported business units in process digitalization
- Coordinated with teams and end users

Key Achievement:

- Designed and developed a corporate intranet for training and onboarding

## **Facil Mobel, SA (IT Manager)**

**1995 - 2004**

Led the full management of IT systems in a company with 20+ retail locations and manufacturing operations.

- Maintenance and evolution of core systems (AS/400)
- Development of business support tools (Visual Basic)
- Incident resolution and user support
- Direct collaboration with executive management

Key Achievements:

- Designed and implemented a secure FTP communication system for order transmission
- Led Y2K adaptation and Euro transition
- Developed data integration solutions between stores and factory

# TEACHING AND KNOWLEDGE SHARING

## Docència

Barcelona Activa (Cibernarium), GantaBI, Red Eléctrica de España, Cooperatives de Treball

### 2020-2023

- Designed and delivered tailored training programs
- Training in Scrum, Agile, project management, change management, and continuous improvement
- Facilitated hands-on, practical sessions

## Col·laborador docent

UOC

### 2008-2015

- Supervised Master's theses in eLearning
- Lecturer in technopedagogical design

# EDUCATION

- Enginyeria superior en Informàtica (UOC)
- Màster en Educació i TIC. eLearning (UOC)

# CERTIFICATIONS

- (2025) PIMEC Formació: Certificado de resolución de conflictos
- (2023) Scrum.org: Escalat de Scrum NEXUS (SPS)
- (2021) G2 Govern i gestió de TI: Gestió de riscos
- (2018) Scrum.org: Product Owner (PSP01)
- (2014) Scrum.org: Scrum Master (PSM1)
- (2011) APM Group: PRINCE2 Practitioner
- (2011) UOC: Metodologia i gestió de projectes informàtics, (PMBOK). Títol no oficial

# LANGUAGES

- Català (natiu)
- Castellano (natiu)
- Anglès (B2)